

LAPEER COUNTY CENTRAL DISPATCH

YEAR TO DATE ACTIVITY REPORT

2019	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	412													Hardwire	19.69%
911 Calls/ Wireless	1,680													Wireless	80.31%
Non-Emergency Calls	3,230														
Text to 911	7														
<b>Total Incoming Calls</b>	<b>5,329</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5,329</b>		
CAD Reports	6,372												<b>6,372</b>		

2018	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	356	430	387	445	570	570	456	433	452	486	397	<b>5,460</b>	Hardwire	17.86%
911 Calls/ Wireless	1,898	1,707	2,020	1,767	2,562	2,396	2,247	2,148	2,493	1,977	1,967	1,707	<b>24,889</b>	Wireless	81.43%
Non-Emergency Calls	3,345	3,460	3,198	3,120	3,632	3,601	3,804	3,715	3,559	3,432	3,312	3,304	<b>41,482</b>		
Voice Over IP (VOIP)	46	41	25	31	34	39							<b>216</b>	VoIP	0.71%
Text to 911	15	3	5	3	2	5	5	4	3	4	3	3	<b>55</b>		
<b>Total Incoming Calls</b>	<b>5,782</b>	<b>5,567</b>	<b>5,678</b>	<b>5,308</b>	<b>6,675</b>	<b>6,611</b>	<b>6,626</b>	<b>6,323</b>	<b>6,488</b>	<b>5,865</b>	<b>5,768</b>	<b>5,411</b>	<b>72,102</b>		
CAD Reports	6,201	6,029	6,979	6,745	7,508	6,896	7,097	7,281	6,554	6,381	6,557	6,505	<b>80,733</b>		

2017	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	455	506	491	494	505	524	486	468	507	463	489	<b>5,866</b>	Hardwire	18.86%
911 Calls/ Wireless	1,880	1,652	2,111	1,989	2,154	2,240	2,415	2,205	2,187	2,095	1,858	2,076	<b>24,862</b>	Wireless	79.94%
Non-Emergency Calls	3,392	3,071	3,400	3,795	3,847	3,877	3,820	4,023	3,656	3,701	3,436	3,383	<b>43,401</b>		
Voice Over IP (VOIP)	33	23	29	24	41	27	38	31	31	38	31	27	<b>373</b>	VoIP	1.20%
Text to 911	4	11	10	5	10	13	8	8	4	30	4	6	<b>113</b>		
<b>Total Incoming Calls</b>	<b>5,787</b>	<b>5,212</b>	<b>6,056</b>	<b>6,304</b>	<b>6,546</b>	<b>6,662</b>	<b>6,805</b>	<b>6,753</b>	<b>6,346</b>	<b>6,371</b>	<b>5,792</b>	<b>5,981</b>	<b>74,615</b>		
CAD Reports	5,867	5,602	6,337	6,451	6,920	6,598	7,067	6,848	6,758	6,664	6,359	6,163	<b>77,634</b>		

2016	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	269	266	309	319	408	439	503	483	462	509	407	469	<b>4,843</b>	Hardwire	16.31%
911 Calls/ Wireless	1,679	1,696	1,764	1,714	2,098	2,358	2,542	2,323	2,159	2,210	2,016	1,951	<b>24,510</b>	Wireless	82.55%
Non-Emergency Calls	3,735	3,683	3,820	3,559	4,095	4,246	4,467	4,198	3,475	3,755	3,452	3,319	<b>45,804</b>		
Voice Over IP (VOIP)	18	21	6	21	40	40	24	42	33	34	30	28	<b>337</b>	VoIP	1.14%
Text to 911	8	7	10	9	6	10	7	8	9	5	15	12	<b>106</b>		
<b>Total Incoming Calls</b>	<b>5,709</b>	<b>5,673</b>	<b>5,909</b>	<b>5,622</b>	<b>6,647</b>	<b>7,093</b>	<b>7,543</b>	<b>7,054</b>	<b>6,138</b>	<b>6,513</b>	<b>5,920</b>	<b>5,779</b>	<b>75,600</b>		
CAD Reports	5,696	5,603	6,299	6,076	6,553	6,774	6,951	6,629	6,480	6,397	6,232	5,897	<b>75,587</b>		

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	399	319	391	361	443	464	420	422	374	393	326	309	<b>4,621</b>	Hardwire	16.56%
911 Calls/ Wireless	1,673	1,502	1,572	1,618	2,043	2,099	2,173	2,406	2,128	1,981	1,989	1,818	<b>23,002</b>	Wireless	82.45%
Non-Emergency Calls	3,934	3,630	4,168	4,373	4,518	4,535	4,736	4,428	3,966	3,935	3,716	3,637	<b>49,576</b>		
Voice Over IP (VOIP)	18	22	23	22	24	30	28	26	25	24	23	11	<b>276</b>	VoIP	0.99%
Text to 911	7	5	1	6	3	11	7	7	6	3	6	7	<b>69</b>		
<b>Total Incoming Calls</b>	<b>6,031</b>	<b>5,478</b>	<b>6,155</b>	<b>6,380</b>	<b>7,031</b>	<b>7,139</b>	<b>7,364</b>	<b>7,289</b>	<b>6,499</b>	<b>6,336</b>	<b>6,060</b>	<b>5,782</b>	<b>77,544</b>		

CAD Reports	5,796	5,012	6,048	6,057	6,256	6,302	6,137	6,297	5,952	6,001	6,306	5,669	<b>71,833</b>		
<b>2014</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	476	375	499	472	476	465	546	516	515	436	449	410	<b>5,635</b>	Hardwire	20.47%
911 Calls/ Wireless	1,822	1,486	1,602	1,614	1,749	2,012	2,154	2,129	1,830	1,878	1,726	1,574	<b>21,576</b>	Wireless	78.38%
Non-Emergency Calls	4,983	4,295	4,371	4,161	4,017	4,208	4,676	4,495	4,113	4,175	3,911	3,793	<b>51,198</b>		
Voice Over IP (VOIP)	33	19	21	21	32	20	25	30	24	32	35	23	<b>315</b>	VoIP	1.14%
Text to 911	N/A	N/A	N/A	N/A	N/A	N/A	33	4	4	5	1	27	<b>74</b>		
<b>Total Incoming Calls</b>	<b>7,314</b>	<b>6,175</b>	<b>6,493</b>	<b>6,268</b>	<b>6,274</b>	<b>6,705</b>	<b>7,434</b>	<b>7,174</b>	<b>6,486</b>	<b>6,526</b>	<b>6,122</b>	<b>5,827</b>	<b>78,798</b>		
CAD Reports	5,458	5,208	6,167	6,155	6,527	6,348	6,688	6,296	6,232	5,983	5,782	5,618	<b>72,462</b>		

<b>2013</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	406	314	289	362	432	585	534	575	461	465	456	546	<b>5,425</b>	Hardwire	19.42%
911 Calls/ Wireless	1,649	1,515	1,519	1,529	1,787	2,074	2,040	2,071	1,805	1,755	2,014	2,402	<b>22,160</b>	Wireless	79.33%
Non-Emergency Calls	4,506	4,119	4,491	4,342	4,787	4,929	4,668	4,776	4,285	4,191	4,319	4,918	<b>54,331</b>		
Voice Over IP (VOIP)	22	21	18	23	22	40	32	31	40	37	33	29	<b>348</b>	VoIP	1.25%
<b>Total Incoming Calls</b>	<b>6,583</b>	<b>5,969</b>	<b>6,317</b>	<b>6,256</b>	<b>7,028</b>	<b>7,628</b>	<b>7,274</b>	<b>7,453</b>	<b>6,591</b>	<b>6,448</b>	<b>6,822</b>	<b>7,895</b>	<b>82,264</b>		
CAD Reports	5,886	5,113	5,725	5,616	6,002	6,051	6,455	6,708	6,301	6,419	6,594	6,099	<b>72,969</b>		

<b>2012</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	543	352	483	389	455	357	478	527	493	445	337	393	<b>5,252</b>	Hardwire	19.48%
911 Calls/ Wireless	1,690	1,548	1,636	1,566	1,836	1,897	2,170	1,986	1,843	1,879	1,720	1,726	<b>21,497</b>	Wireless	79.73%
Non-Emergency Calls	4,861	4,703	5,209	4,786	5,165	5,148	5,412	4,960	4,763	4,742	4,450	4,683	<b>58,882</b>		
Voice Over IP (VOIP)	13	11	16	22	18	16	22	16	18	20	22	19	<b>213</b>	VoIP	0.79%
<b>Total Incoming Calls</b>	<b>7,107</b>	<b>6,614</b>	<b>7,344</b>	<b>6,763</b>	<b>7,474</b>	<b>7,418</b>	<b>8,082</b>	<b>7,489</b>	<b>7,117</b>	<b>7,086</b>	<b>6,529</b>	<b>6,821</b>	<b>85,844</b>		
CAD Reports	5,724	5,389	6,248	5,891	6,181	5,996	6,384	5,938	5,627	5,765	5,771	5,240	<b>70,154</b>		

<b>2011</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	569	513	569	530	637	654	630	612	503	538	551	581	<b>6,887</b>	Hardwire	24.00%
911 Calls/ Wireless	1,617	1,533	1,569	1,544	1,739	1,911	2,101	2,003	1,844	1,914	1,812	1,907	<b>21,494</b>	Wireless	74.91%
Non-Emergency Calls	3,411	4,751	5,410	4,841	5,738	5,674	5,758	5,840	5,333	5,521	4,994	5,205	<b>62,476</b>		
Voice Over IP (VOIP)	20	10	38	24	22	18	16	33	64	36	14	16	<b>311</b>	VoIP	1.08%
<b>Total Incoming Calls</b>	<b>5,617</b>	<b>6,807</b>	<b>7,586</b>	<b>6,939</b>	<b>8,136</b>	<b>8,257</b>	<b>8,505</b>	<b>8,488</b>	<b>7,744</b>	<b>8,009</b>	<b>7,371</b>	<b>7,709</b>	<b>91,168</b>		
CAD Reports	5,303	4,823	5,854	5,378	5,982	6,054	6,189	6,035	5,586	5,798	5,776	5,444	<b>68,222</b>		

<b>2010</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	823	554	682	598	689	618	761	648	663	610	559	571	<b>7,776</b>	Hardwire	27.23%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969	2,059	1,868	1,834	1,648	1,931	<b>20,466</b>	Wireless	71.66%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635	6,431	5,925	5,747	5,213	5,438	<b>68,856</b>		
Voice Over IP (VOIP)	30	26	28	16	38	22	14	32	28	28	30	26	<b>318</b>	VoIP	1.11%
<b>Total Incoming Calls</b>	<b>7,778</b>	<b>6,979</b>	<b>7,591</b>	<b>7,574</b>	<b>8,643</b>	<b>8,183</b>	<b>9,379</b>	<b>9,170</b>	<b>8,484</b>	<b>8,219</b>	<b>7,450</b>	<b>7,966</b>	<b>97,416</b>		
CAD Reports	5,652	5,037	6,151	5,852	6,242	6,010	6,344	6,380	6,046	6,010	5,390	5,230	<b>70,344</b>		

<b>2009</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardware v Wireless v VoIP</b>	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	<b>8,596</b>	Hardwire	31.15%

911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	<b>18,628</b>	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	<b>76,637</b>		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	<b>373</b>	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,016</b>	<b>8,051</b>	<b>8,813</b>	<b>8,597</b>	<b>9,302</b>	<b>8,743</b>	<b>8,955</b>	<b>9,877</b>	<b>8,517</b>	<b>8,483</b>	<b>7,839</b>	<b>8,041</b>	<b>104,234</b>		
CAD Reports	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	<b>72,307</b>		

2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	<b>11,201</b>	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	<b>18,697</b>	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	<b>82,075</b>		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	<b>387</b>	VoIP	1.28%
<b>Total Incoming Calls</b>	<b>9,737</b>	<b>8,864</b>	<b>8,669</b>	<b>9,736</b>	<b>9,253</b>	<b>9,907</b>	<b>9,718</b>	<b>9,541</b>	<b>9,169</b>	<b>9,275</b>	<b>8,857</b>	<b>9,634</b>	<b>112,360</b>		
CAD Reports	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	<b>74,951</b>		

2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	<b>10,486</b>	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	<b>18,411</b>	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	<b>80,147</b>		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	<b>394</b>	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,466</b>	<b>8,290</b>	<b>9,165</b>	<b>9,037</b>	<b>9,468</b>	<b>9,391</b>	<b>9,840</b>	<b>7,200</b>	<b>9,666</b>	<b>9,758</b>	<b>9,240</b>	<b>8,917</b>	<b>109,438</b>		
CAD Reports	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	<b>72,915</b>		

2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	<b>14,435</b>	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	<b>14,816</b>	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	<b>84,508</b>		
Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	<b>298</b>	VoIP	1.01%
<b>Total Incoming Calls</b>	<b>8,997</b>	<b>8,571</b>	<b>9,502</b>	<b>9,173</b>	<b>9,436</b>	<b>9,815</b>	<b>10,637</b>	<b>10,304</b>	<b>9,416</b>	<b>10,199</b>	<b>9,229</b>	<b>8,778</b>	<b>114,057</b>		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	<b>71,351</b>		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	<b>13,168</b>	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	<b>17,331</b>	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	<b>87,175</b>		
<b>Total Incoming Calls</b>	<b>8,857</b>	<b>8,301</b>	<b>9,827</b>	<b>10,214</b>	<b>9,966</b>	<b>10,692</b>	<b>10,924</b>	<b>10,305</b>	<b>9,752</b>	<b>9,285</b>	<b>9,906</b>	<b>9,645</b>	<b>117,674</b>		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	<b>70,950</b>		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	<b>13,921</b>	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	<b>17,072</b>	Wireless	55.08%
Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	<b>77,331</b>		
<b>Total Incoming Calls</b>	<b>9,049</b>	<b>7,836</b>	<b>8,585</b>	<b>8,618</b>	<b>8,620</b>	<b>9,573</b>	<b>9,850</b>	<b>9,420</b>	<b>9,098</b>	<b>9,478</b>	<b>8,935</b>	<b>9,262</b>	<b>108,324</b>		
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	<b>65,145</b>		

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
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911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	<b>14,821</b>	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	<b>17,523</b>	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	<b>79,836</b>		
<b>Total Incoming Calls</b>	<b>8,866</b>	<b>8,284</b>	<b>9,483</b>	<b>11,010</b>	<b>8,941</b>	<b>10,066</b>	<b>9,720</b>	<b>10,238</b>	<b>9,183</b>	<b>9,135</b>	<b>8,626</b>	<b>8,628</b>	<b>112,180</b>		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	<b>65,685</b>		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	<b>19,068</b>	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	<b>13,301</b>	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	<b>85,787</b>		
<b>Total Incoming Calls</b>	<b>9,465</b>	<b>8,303</b>	<b>9,903</b>	<b>9,592</b>	<b>9,860</b>	<b>10,160</b>	<b>10,558</b>	<b>10,509</b>	<b>9,863</b>	<b>10,495</b>	<b>9,605</b>	<b>9,043</b>	<b>117,356</b>		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	<b>65,131</b>		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
<b>Total Incoming Calls</b>	<b>9,807</b>	<b>8,828</b>	<b>9,563</b>	<b>9,535</b>	<b>9,829</b>	<b>10,907</b>	<b>10,392</b>	<b>10,764</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>118,720</b>		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	<b>54,426</b>		

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	<b>15,931</b>	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	<b>14,102</b>	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	<b>86,525</b>		
<b>Total Incoming Calls</b>	<b>8,903</b>	<b>8,319</b>	<b>9,696</b>	<b>8,986</b>	<b>10,147</b>	<b>10,032</b>	<b>10,484</b>	<b>10,606</b>	<b>9,371</b>	<b>9,810</b>	<b>9,322</b>	<b>10,891</b>	<b>116,567</b>		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	<b>48,279</b>		