

**LAPEER COUNTY CENTRAL DISPATCH**

**YEAR TO DATE ACTIVITY REPORT**

<b>2020</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless</b>	
911 Calls/ Hardwire	499	468	457	412	432	509	520	482					<b>3,779</b>	Hardwire	20.90%
911 Calls/ Wireless	1,889	1,730	1690	1,446	2,061	2,497	2,646	2,497					<b>16,456</b>	Wireless	79.10%
Non-Emergency Calls	2,966	3,664	2,871	2,624	2,939	3,450	3,652	3,505					<b>25,671</b>		
Text to 911	6	3	6	3	3	5	3	4					<b>33</b>		
<b>Total Incoming Calls</b>	<b>5,360</b>	<b>5,865</b>	<b>5,024</b>	<b>4,485</b>	<b>5,435</b>	<b>6,461</b>	<b>6,821</b>	<b>6,488</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>45,939</b>		
CAD Reports	6,497	6,347	5,686	3,981	4,839	6,198	6,560	6,759					<b>46,867</b>		

<b>2019</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless</b>	
911 Calls/ Hardwire	412	368	524	451	385	431	482	614	568	558	666	523	<b>5,982</b>	Hardwire	19.69%
911 Calls/ Wireless	1,680	1,528	1605	1,563	1,940	2,242	2,688	2,158	2,097	2,039	1,973	1,939	<b>23,452</b>	Wireless	80.31%
Non-Emergency Calls	3,230	3,048	3,311	3,098	3,834	3,628	4,296	3,707	3,536	3,465	3,648	3,213	<b>42,014</b>		
Text to 911	7	1	2	3	3	3	9	6	5	2	5	3	<b>49</b>		
<b>Total Incoming Calls</b>	<b>5,329</b>	<b>4,945</b>	<b>5,442</b>	<b>5,115</b>	<b>6,162</b>	<b>6,304</b>	<b>7,475</b>	<b>6,485</b>	<b>6,206</b>	<b>6,064</b>	<b>6,292</b>	<b>5,678</b>	<b>71,497</b>		
CAD Reports	6,372	6,023	6,646	6,703	7,221	6,669	7,407	6,494	6,239	6,080	6,417	6,337	<b>78,608</b>		

<b>2018</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	478	356	430	387	445	570	570	456	433	452	486	397	<b>5,460</b>	Hardwire	17.86%
911 Calls/ Wireless	1,898	1,707	2020	1,767	2,562	2,396	2,247	2,148	2,493	1,977	1,967	1,707	<b>24,889</b>	Wireless	81.43%
Non-Emergency Calls	3,345	3,460	3,198	3,120	3,632	3,601	3,804	3,715	3,559	3,432	3,312	3,304	<b>41,482</b>		
Voice Over IP (VOIP)	46	41	25	31	34	39							<b>216</b>	VoIP	0.71%
Text to 911	15	3	5	3	2	5	5	4	3	4	3	3	<b>55</b>		
<b>Total Incoming Calls</b>	<b>5,782</b>	<b>5,567</b>	<b>5,678</b>	<b>5,308</b>	<b>6,675</b>	<b>6,611</b>	<b>6,626</b>	<b>6,323</b>	<b>6,488</b>	<b>5,865</b>	<b>5,768</b>	<b>5,411</b>	<b>72,102</b>		
CAD Reports	6,201	6,029	6,979	6,745	7,508	6,896	7,097	7,281	6,554	6,381	6,557	6,505	<b>80,733</b>		

<b>2017</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	478	455	506	491	494	505	524	486	468	507	463	489	<b>5,866</b>	Hardwire	18.86%
911 Calls/ Wireless	1,880	1,652	2,111	1,989	2,154	2,240	2,415	2,205	2,187	2,095	1,858	2,076	<b>24,862</b>	Wireless	79.94%
Non-Emergency Calls	3,392	3,071	3,400	3,795	3,847	3,877	3,820	4,023	3,656	3,701	3,436	3,383	<b>43,401</b>		
Voice Over IP (VOIP)	33	23	29	24	41	27	38	31	31	38	31	27	<b>373</b>	VoIP	1.20%
Text to 911	4	11	10	5	10	13	8	8	4	30	4	6	<b>113</b>		
<b>Total Incoming Calls</b>	<b>5,787</b>	<b>5,212</b>	<b>6,056</b>	<b>6,304</b>	<b>6,546</b>	<b>6,662</b>	<b>6,805</b>	<b>6,753</b>	<b>6,346</b>	<b>6,371</b>	<b>5,792</b>	<b>5,981</b>	<b>74,615</b>		
CAD Reports	5,867	5,602	6,337	6,451	6,920	6,598	7,067	6,848	6,758	6,664	6,359	6,163	<b>77,634</b>		

<b>2016</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	269	266	309	319	408	439	503	483	462	509	407	469	<b>4,843</b>	Hardwire	16.31%
911 Calls/ Wireless	1,679	1,696	1,764	1,714	2,098	2,358	2,542	2,323	2,159	2,210	2,016	1,951	<b>24,510</b>	Wireless	82.55%
Non-Emergency Calls	3,735	3,683	3,820	3,559	4,095	4,246	4,467	4,198	3,475	3,755	3,452	3,319	<b>45,804</b>		
Voice Over IP (VOIP)	18	21	6	21	40	40	24	42	33	34	30	28	<b>337</b>	VoIP	1.14%
Text to 911	8	7	10	9	6	10	7	8	9	5	15	12	<b>106</b>		
<b>Total Incoming Calls</b>	<b>5,709</b>	<b>5,673</b>	<b>5,909</b>	<b>5,622</b>	<b>6,647</b>	<b>7,093</b>	<b>7,543</b>	<b>7,054</b>	<b>6,138</b>	<b>6,513</b>	<b>5,920</b>	<b>5,779</b>	<b>75,600</b>		
CAD Reports	5,696	5,603	6,299	6,076	6,553	6,774	6,951	6,629	6,480	6,397	6,232	5,897	<b>75,587</b>		

<b>2015</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
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911 Calls/ Hardwire	399	319	391	361	443	464	420	422	374	393	326	309	<b>4,621</b>	Hardwire	16.56%
911 Calls/ Wireless	1,673	1,502	1,572	1,618	2,043	2,099	2,173	2,406	2,128	1,981	1,989	1,818	<b>23,002</b>	Wireless	82.45%
Non-Emergency Calls	3,934	3,630	4,168	4,373	4,518	4,535	4,736	4,428	3,966	3,935	3,716	3,637	<b>49,576</b>		
Voice Over IP (VOIP)	18	22	23	22	24	30	28	26	25	24	23	11	<b>276</b>	VoIP	0.99%
Text to 911	7	5	1	6	3	11	7	7	6	3	6	7	<b>69</b>		
<b>Total Incoming Calls</b>	<b>6,031</b>	<b>5,478</b>	<b>6,155</b>	<b>6,380</b>	<b>7,031</b>	<b>7,139</b>	<b>7,364</b>	<b>7,289</b>	<b>6,499</b>	<b>6,336</b>	<b>6,060</b>	<b>5,782</b>	<b>77,544</b>		
CAD Reports	5,796	5,012	6,048	6,057	6,256	6,302	6,137	6,297	5,952	6,001	6,306	5,669	<b>71,833</b>		

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	476	375	499	472	476	465	546	516	515	436	449	410	<b>5,635</b>	Hardwire	20.47%
911 Calls/ Wireless	1,822	1,486	1,602	1,614	1,749	2,012	2,154	2,129	1,830	1,878	1,726	1,574	<b>21,576</b>	Wireless	78.38%
Non-Emergency Calls	4,983	4,295	4,371	4,161	4,017	4,208	4,676	4,495	4,113	4,175	3,911	3,793	<b>51,198</b>		
Voice Over IP (VOIP)	33	19	21	21	32	20	25	30	24	32	35	23	<b>315</b>	VoIP	1.14%
Text to 911	N/A	N/A	N/A	N/A	N/A	N/A	33	4	4	5	1	27	<b>74</b>		
<b>Total Incoming Calls</b>	<b>7,314</b>	<b>6,175</b>	<b>6,493</b>	<b>6,268</b>	<b>6,274</b>	<b>6,705</b>	<b>7,434</b>	<b>7,174</b>	<b>6,486</b>	<b>6,526</b>	<b>6,122</b>	<b>5,827</b>	<b>78,798</b>		
CAD Reports	5,458	5,208	6,167	6,155	6,527	6,348	6,688	6,296	6,232	5,983	5,782	5,618	<b>72,462</b>		

2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	406	314	289	362	432	585	534	575	461	465	456	546	<b>5,425</b>	Hardwire	19.42%
911 Calls/ Wireless	1,649	1,515	1,519	1,529	1,787	2,074	2,040	2,071	1,805	1,755	2,014	2,402	<b>22,160</b>	Wireless	79.33%
Non-Emergency Calls	4,506	4,119	4,491	4,342	4,787	4,929	4,668	4,776	4,285	4,191	4,319	4,918	<b>54,331</b>		
Voice Over IP (VOIP)	22	21	18	23	22	40	32	31	40	37	33	29	<b>348</b>	VoIP	1.25%
<b>Total Incoming Calls</b>	<b>6,583</b>	<b>5,969</b>	<b>6,317</b>	<b>6,256</b>	<b>7,028</b>	<b>7,628</b>	<b>7,274</b>	<b>7,453</b>	<b>6,591</b>	<b>6,448</b>	<b>6,822</b>	<b>7,895</b>	<b>82,264</b>		
CAD Reports	5,886	5,113	5,725	5,616	6,002	6,051	6,455	6,708	6,301	6,419	6,594	6,099	<b>72,969</b>		

2012	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	543	352	483	389	455	357	478	527	493	445	337	393	<b>5,252</b>	Hardwire	19.48%
911 Calls/ Wireless	1,690	1,548	1,636	1,566	1,836	1,897	2,170	1,986	1,843	1,879	1,720	1,726	<b>21,497</b>	Wireless	79.73%
Non-Emergency Calls	4,861	4,703	5,209	4,786	5,165	5,148	5,412	4,960	4,763	4,742	4,450	4,683	<b>58,882</b>		
Voice Over IP (VOIP)	13	11	16	22	18	16	22	16	18	20	22	19	<b>213</b>	VoIP	0.79%
<b>Total Incoming Calls</b>	<b>7,107</b>	<b>6,614</b>	<b>7,344</b>	<b>6,763</b>	<b>7,474</b>	<b>7,418</b>	<b>8,082</b>	<b>7,489</b>	<b>7,117</b>	<b>7,086</b>	<b>6,529</b>	<b>6,821</b>	<b>85,844</b>		
CAD Reports	5,724	5,389	6,248	5,891	6,181	5,996	6,384	5,938	5,627	5,765	5,771	5,240	<b>70,154</b>		

2011	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	569	513	569	530	637	654	630	612	503	538	551	581	<b>6,887</b>	Hardwire	24.00%
911 Calls/ Wireless	1,617	1,533	1,569	1,544	1,739	1,911	2,101	2,003	1,844	1,914	1,812	1,907	<b>21,494</b>	Wireless	74.91%
Non-Emergency Calls	3,411	4,751	5,410	4,841	5,738	5,674	5,758	5,840	5,333	5,521	4,994	5,205	<b>62,476</b>		
Voice Over IP (VOIP)	20	10	38	24	22	18	16	33	64	36	14	16	<b>311</b>	VoIP	1.08%
<b>Total Incoming Calls</b>	<b>5,617</b>	<b>6,807</b>	<b>7,586</b>	<b>6,939</b>	<b>8,136</b>	<b>8,257</b>	<b>8,505</b>	<b>8,488</b>	<b>7,744</b>	<b>8,009</b>	<b>7,371</b>	<b>7,709</b>	<b>91,168</b>		
CAD Reports	5,303	4,823	5,854	5,378	5,982	6,054	6,189	6,035	5,586	5,798	5,776	5,444	<b>68,222</b>		

2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	823	554	682	598	689	618	761	648	663	610	559	571	<b>7,776</b>	Hardwire	27.23%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969	2,059	1,868	1,834	1,648	1,931	<b>20,466</b>	Wireless	71.66%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635	6,431	5,925	5,747	5,213	5,438	<b>68,856</b>		
Voice Over IP (VOIP)	30	26	28	16	38	22	14	32	28	28	30	26	<b>318</b>	VoIP	1.11%
<b>Total Incoming Calls</b>	<b>7,778</b>	<b>6,979</b>	<b>7,591</b>	<b>7,574</b>	<b>8,643</b>	<b>8,183</b>	<b>9,379</b>	<b>9,170</b>	<b>8,484</b>	<b>8,219</b>	<b>7,450</b>	<b>7,966</b>	<b>97,416</b>		
CAD Reports	5,652	5,037	6,151	5,852	6,242	6,010	6,344	6,380	6,046	6,010	5,390	5,230	<b>70,344</b>		

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	8,596	Hardwire	31.15%
911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	18,628	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	76,637		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	373	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,016</b>	<b>8,051</b>	<b>8,813</b>	<b>8,597</b>	<b>9,302</b>	<b>8,743</b>	<b>8,955</b>	<b>9,877</b>	<b>8,517</b>	<b>8,483</b>	<b>7,839</b>	<b>8,041</b>	<b>104,234</b>		
CAD Reports	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	72,307		

2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	11,201	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	18,697	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	82,075		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	387	VoIP	1.28%
<b>Total Incoming Calls</b>	<b>9,737</b>	<b>8,864</b>	<b>8,669</b>	<b>9,736</b>	<b>9,253</b>	<b>9,907</b>	<b>9,718</b>	<b>9,541</b>	<b>9,169</b>	<b>9,275</b>	<b>8,857</b>	<b>9,634</b>	<b>112,360</b>		
CAD Reports	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	74,951		

2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	10,486	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	18,411	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	80,147		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	394	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,466</b>	<b>8,290</b>	<b>9,165</b>	<b>9,037</b>	<b>9,468</b>	<b>9,391</b>	<b>9,840</b>	<b>7,200</b>	<b>9,666</b>	<b>9,758</b>	<b>9,240</b>	<b>8,917</b>	<b>109,438</b>		
CAD Reports	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	72,915		

2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	14,435	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	14,816	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	84,508		
Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	298	VoIP	1.01%
<b>Total Incoming Calls</b>	<b>8,997</b>	<b>8,571</b>	<b>9,502</b>	<b>9,173</b>	<b>9,436</b>	<b>9,815</b>	<b>10,637</b>	<b>10,304</b>	<b>9,416</b>	<b>10,199</b>	<b>9,229</b>	<b>8,778</b>	<b>114,057</b>		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	71,351		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	13,168	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	17,331	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	87,175		
<b>Total Incoming Calls</b>	<b>8,857</b>	<b>8,301</b>	<b>9,827</b>	<b>10,214</b>	<b>9,966</b>	<b>10,692</b>	<b>10,924</b>	<b>10,305</b>	<b>9,752</b>	<b>9,285</b>	<b>9,906</b>	<b>9,645</b>	<b>117,674</b>		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	70,950		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	13,921	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	17,072	Wireless	55.08%
Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	77,331		
<b>Total Incoming Calls</b>	<b>9,049</b>	<b>7,836</b>	<b>8,585</b>	<b>8,618</b>	<b>8,620</b>	<b>9,573</b>	<b>9,850</b>	<b>9,420</b>	<b>9,098</b>	<b>9,478</b>	<b>8,935</b>	<b>9,262</b>	<b>108,324</b>		
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	65,145		

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
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911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	<b>14,821</b>	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	<b>17,523</b>	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	<b>79,836</b>		
<b>Total Incoming Calls</b>	<b>8,866</b>	<b>8,284</b>	<b>9,483</b>	<b>11,010</b>	<b>8,941</b>	<b>10,066</b>	<b>9,720</b>	<b>10,238</b>	<b>9,183</b>	<b>9,135</b>	<b>8,626</b>	<b>8,628</b>	<b>112,180</b>		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	<b>65,685</b>		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	<b>19,068</b>	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	<b>13,301</b>	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	<b>85,787</b>		
<b>Total Incoming Calls</b>	<b>9,465</b>	<b>8,303</b>	<b>9,903</b>	<b>9,592</b>	<b>9,860</b>	<b>10,160</b>	<b>10,558</b>	<b>10,509</b>	<b>9,863</b>	<b>10,495</b>	<b>9,605</b>	<b>9,043</b>	<b>117,356</b>		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	<b>65,131</b>		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
<b>Total Incoming Calls</b>	<b>9,807</b>	<b>8,828</b>	<b>9,563</b>	<b>9,535</b>	<b>9,829</b>	<b>10,907</b>	<b>10,392</b>	<b>10,764</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>118,720</b>		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	<b>54,426</b>		

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	<b>15,931</b>	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	<b>14,102</b>	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	<b>86,525</b>		
<b>Total Incoming Calls</b>	<b>8,903</b>	<b>8,319</b>	<b>9,696</b>	<b>8,986</b>	<b>10,147</b>	<b>10,032</b>	<b>10,484</b>	<b>10,606</b>	<b>9,371</b>	<b>9,810</b>	<b>9,322</b>	<b>10,891</b>	<b>116,567</b>		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	<b>48,279</b>		