

LAPEER COUNTY CENTRAL DISPATCH

YEAR TO DATE ACTIVITY REPORT

2020	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	499	468	457	412	432	509	520	482	516	443			4,738	Hardwire	20.90%
911 Calls/ Wireless	1,889	1,730	1690	1,446	2,061	2,497	2,646	2,497	2,172	2,154			20,782	Wireless	79.10%
Non-Emergency Calls	2,966	3,664	2,871	2,624	2,939	3,450	3,652	3,505	3,052	3,085			31,808		
Text to 911	6	3	6	3	3	5	3	4	9	6			48		
Total Incoming Calls	5,360	5,865	5,024	4,485	5,435	6,461	6,821	6,488	5,749	5,688	0	0	57,376		
CAD Reports	6,497	6,347	5,686	3,981	4,839	6,198	6,560	6,759	6,005	5,968			58,840		

2019	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	412	368	524	451	385	431	482	614	568	558	666	523	5,982	Hardwire	19.69%
911 Calls/ Wireless	1,680	1,528	1605	1,563	1,940	2,242	2,688	2,158	2,097	2,039	1,973	1,939	23,452	Wireless	80.31%
Non-Emergency Calls	3,230	3,048	3,311	3,098	3,834	3,628	4,296	3,707	3,536	3,465	3,648	3,213	42,014		
Text to 911	7	1	2	3	3	3	9	6	5	2	5	3	49		
Total Incoming Calls	5,329	4,945	5,442	5,115	6,162	6,304	7,475	6,485	6,206	6,064	6,292	5,678	71,497		
CAD Reports	6,372	6,023	6,646	6,703	7,221	6,669	7,407	6,494	6,239	6,080	6,417	6,337	78,608		

2018	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	356	430	387	445	570	570	456	433	452	486	397	5,460	Hardwire	17.86%
911 Calls/ Wireless	1,898	1,707	2020	1,767	2,562	2,396	2,247	2,148	2,493	1,977	1,967	1,707	24,889	Wireless	81.43%
Non-Emergency Calls	3,345	3,460	3,198	3,120	3,632	3,601	3,804	3,715	3,559	3,432	3,312	3,304	41,482		
Voice Over IP (VOIP)	46	41	25	31	34	39							216	VoIP	0.71%
Text to 911	15	3	5	3	2	5	5	4	3	4	3	3	55		
Total Incoming Calls	5,782	5,567	5,678	5,308	6,675	6,611	6,626	6,323	6,488	5,865	5,768	5,411	72,102		
CAD Reports	6,201	6,029	6,979	6,745	7,508	6,896	7,097	7,281	6,554	6,381	6,557	6,505	80,733		

2017	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	455	506	491	494	505	524	486	468	507	463	489	5,866	Hardwire	18.86%
911 Calls/ Wireless	1,880	1,652	2,111	1,989	2,154	2,240	2,415	2,205	2,187	2,095	1,858	2,076	24,862	Wireless	79.94%
Non-Emergency Calls	3,392	3,071	3,400	3,795	3,847	3,877	3,820	4,023	3,656	3,701	3,436	3,383	43,401		
Voice Over IP (VOIP)	33	23	29	24	41	27	38	31	31	38	31	27	373	VoIP	1.20%
Text to 911	4	11	10	5	10	13	8	8	4	30	4	6	113		
Total Incoming Calls	5,787	5,212	6,056	6,304	6,546	6,662	6,805	6,753	6,346	6,371	5,792	5,981	74,615		
CAD Reports	5,867	5,602	6,337	6,451	6,920	6,598	7,067	6,848	6,758	6,664	6,359	6,163	77,634		

2016	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	269	266	309	319	408	439	503	483	462	509	407	469	4,843	Hardwire	16.31%
911 Calls/ Wireless	1,679	1,696	1,764	1,714	2,098	2,358	2,542	2,323	2,159	2,210	2,016	1,951	24,510	Wireless	82.55%
Non-Emergency Calls	3,735	3,683	3,820	3,559	4,095	4,246	4,467	4,198	3,475	3,755	3,452	3,319	45,804		
Voice Over IP (VOIP)	18	21	6	21	40	40	24	42	33	34	30	28	337	VoIP	1.14%
Text to 911	8	7	10	9	6	10	7	8	9	5	15	12	106		
Total Incoming Calls	5,709	5,673	5,909	5,622	6,647	7,093	7,543	7,054	6,138	6,513	5,920	5,779	75,600		
CAD Reports	5,696	5,603	6,299	6,076	6,553	6,774	6,951	6,629	6,480	6,397	6,232	5,897	75,587		

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
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911 Calls/ Hardwire	399	319	391	361	443	464	420	422	374	393	326	309	4,621	Hardwire	16.56%
911 Calls/ Wireless	1,673	1,502	1,572	1,618	2,043	2,099	2,173	2,406	2,128	1,981	1,989	1,818	23,002	Wireless	82.45%
Non-Emergency Calls	3,934	3,630	4,168	4,373	4,518	4,535	4,736	4,428	3,966	3,935	3,716	3,637	49,576		
Voice Over IP (VOIP)	18	22	23	22	24	30	28	26	25	24	23	11	276	VoIP	0.99%
Text to 911	7	5	1	6	3	11	7	7	6	3	6	7	69		
Total Incoming Calls	6,031	5,478	6,155	6,380	7,031	7,139	7,364	7,289	6,499	6,336	6,060	5,782	77,544		
CAD Reports	5,796	5,012	6,048	6,057	6,256	6,302	6,137	6,297	5,952	6,001	6,306	5,669	71,833		

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	476	375	499	472	476	465	546	516	515	436	449	410	5,635	Hardwire	20.47%
911 Calls/ Wireless	1,822	1,486	1,602	1,614	1,749	2,012	2,154	2,129	1,830	1,878	1,726	1,574	21,576	Wireless	78.38%
Non-Emergency Calls	4,983	4,295	4,371	4,161	4,017	4,208	4,676	4,495	4,113	4,175	3,911	3,793	51,198		
Voice Over IP (VOIP)	33	19	21	21	32	20	25	30	24	32	35	23	315	VoIP	1.14%
Text to 911	N/A	N/A	N/A	N/A	N/A	N/A	33	4	4	5	1	27	74		
Total Incoming Calls	7,314	6,175	6,493	6,268	6,274	6,705	7,434	7,174	6,486	6,526	6,122	5,827	78,798		
CAD Reports	5,458	5,208	6,167	6,155	6,527	6,348	6,688	6,296	6,232	5,983	5,782	5,618	72,462		

2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	406	314	289	362	432	585	534	575	461	465	456	546	5,425	Hardwire	19.42%
911 Calls/ Wireless	1,649	1,515	1,519	1,529	1,787	2,074	2,040	2,071	1,805	1,755	2,014	2,402	22,160	Wireless	79.33%
Non-Emergency Calls	4,506	4,119	4,491	4,342	4,787	4,929	4,668	4,776	4,285	4,191	4,319	4,918	54,331		
Voice Over IP (VOIP)	22	21	18	23	22	40	32	31	40	37	33	29	348	VoIP	1.25%
Total Incoming Calls	6,583	5,969	6,317	6,256	7,028	7,628	7,274	7,453	6,591	6,448	6,822	7,895	82,264		
CAD Reports	5,886	5,113	5,725	5,616	6,002	6,051	6,455	6,708	6,301	6,419	6,594	6,099	72,969		

2012	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	543	352	483	389	455	357	478	527	493	445	337	393	5,252	Hardwire	19.48%
911 Calls/ Wireless	1,690	1,548	1,636	1,566	1,836	1,897	2,170	1,986	1,843	1,879	1,720	1,726	21,497	Wireless	79.73%
Non-Emergency Calls	4,861	4,703	5,209	4,786	5,165	5,148	5,412	4,960	4,763	4,742	4,450	4,683	58,882		
Voice Over IP (VOIP)	13	11	16	22	18	16	22	16	18	20	22	19	213	VoIP	0.79%
Total Incoming Calls	7,107	6,614	7,344	6,763	7,474	7,418	8,082	7,489	7,117	7,086	6,529	6,821	85,844		
CAD Reports	5,724	5,389	6,248	5,891	6,181	5,996	6,384	5,938	5,627	5,765	5,771	5,240	70,154		

2011	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	569	513	569	530	637	654	630	612	503	538	551	581	6,887	Hardwire	24.00%
911 Calls/ Wireless	1,617	1,533	1,569	1,544	1,739	1,911	2,101	2,003	1,844	1,914	1,812	1,907	21,494	Wireless	74.91%
Non-Emergency Calls	3,411	4,751	5,410	4,841	5,738	5,674	5,758	5,840	5,333	5,521	4,994	5,205	62,476		
Voice Over IP (VOIP)	20	10	38	24	22	18	16	33	64	36	14	16	311	VoIP	1.08%
Total Incoming Calls	5,617	6,807	7,586	6,939	8,136	8,257	8,505	8,488	7,744	8,009	7,371	7,709	91,168		
CAD Reports	5,303	4,823	5,854	5,378	5,982	6,054	6,189	6,035	5,586	5,798	5,776	5,444	68,222		

2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	823	554	682	598	689	618	761	648	663	610	559	571	7,776	Hardwire	27.23%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969	2,059	1,868	1,834	1,648	1,931	20,466	Wireless	71.66%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635	6,431	5,925	5,747	5,213	5,438	68,856		
Voice Over IP (VOIP)	30	26	28	16	38	22	14	32	28	28	30	26	318	VoIP	1.11%
Total Incoming Calls	7,778	6,979	7,591	7,574	8,643	8,183	9,379	9,170	8,484	8,219	7,450	7,966	97,416		
CAD Reports	5,652	5,037	6,151	5,852	6,242	6,010	6,344	6,380	6,046	6,010	5,390	5,230	70,344		

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	8,596	Hardwire	31.15%
911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	18,628	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	76,637		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	373	VoIP	1.35%
Total Incoming Calls	9,016	8,051	8,813	8,597	9,302	8,743	8,955	9,877	8,517	8,483	7,839	8,041	104,234		
CAD Reports	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	72,307		

2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	11,201	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	18,697	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	82,075		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	387	VoIP	1.28%
Total Incoming Calls	9,737	8,864	8,669	9,736	9,253	9,907	9,718	9,541	9,169	9,275	8,857	9,634	112,360		
CAD Reports	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	74,951		

2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	10,486	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	18,411	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	80,147		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	394	VoIP	1.35%
Total Incoming Calls	9,466	8,290	9,165	9,037	9,468	9,391	9,840	7,200	9,666	9,758	9,240	8,917	109,438		
CAD Reports	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	72,915		

2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	14,435	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	14,816	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	84,508		
Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	298	VoIP	1.01%
Total Incoming Calls	8,997	8,571	9,502	9,173	9,436	9,815	10,637	10,304	9,416	10,199	9,229	8,778	114,057		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	71,351		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	13,168	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	17,331	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	87,175		
Total Incoming Calls	8,857	8,301	9,827	10,214	9,966	10,692	10,924	10,305	9,752	9,285	9,906	9,645	117,674		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	70,950		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	13,921	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	17,072	Wireless	55.08%
Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	77,331		
Total Incoming Calls	9,049	7,836	8,585	8,618	8,620	9,573	9,850	9,420	9,098	9,478	8,935	9,262	108,324		
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	65,145		

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
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911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	14,821	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	17,523	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	79,836		
Total Incoming Calls	8,866	8,284	9,483	11,010	8,941	10,066	9,720	10,238	9,183	9,135	8,626	8,628	112,180		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	65,685		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	19,068	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	13,301	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	85,787		
Total Incoming Calls	9,465	8,303	9,903	9,592	9,860	10,160	10,558	10,509	9,863	10,495	9,605	9,043	117,356		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	65,131		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
Total Incoming Calls	9,807	8,828	9,563	9,535	9,829	10,907	10,392	10,764	9,771	9,771	9,771	9,771	118,720		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	54,426		

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	15,931	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	14,102	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	86,525		
Total Incoming Calls	8,903	8,319	9,696	8,986	10,147	10,032	10,484	10,606	9,371	9,810	9,322	10,891	116,567		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	48,279		