

LAPEER COUNTY CENTRAL DISPATCH

YEAR TO DATE ACTIVITY REPORT

| 2020 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 499 | 468 | 457 | 412 | 432 | 509 | 520 | 482 | 516 | 443 | 455 | 421 | 5,614 | Hardwire | 20.90% |
| 911 Calls/ Wireless | 1,889 | 1,730 | 1690 | 1,446 | 2,061 | 2,497 | 2,646 | 2,497 | 2,172 | 2,154 | 2,096 | 1,835 | 24,713 | Wireless | 79.10% |
| Non-Emergency Calls | 2,966 | 3,664 | 2,871 | 2,624 | 2,939 | 3,450 | 3,652 | 3,505 | 3,052 | 3,085 | 2,934 | 2,694 | 37,436 | | |
| Text to 911 | 6 | 3 | 6 | 3 | 3 | 5 | 3 | 4 | 9 | 6 | 3 | 3 | 54 | | |
| Total Incoming Calls | 5,360 | 5,865 | 5,024 | 4,485 | 5,435 | 6,461 | 6,821 | 6,488 | 5,749 | 5,688 | 5,488 | 4,953 | 67,817 | | |
| CAD Reports | 6,497 | 6,347 | 5,686 | 3,981 | 4,839 | 6,198 | 6,560 | 6,759 | 6,005 | 5,968 | 5,644 | 5,040 | 69,524 | | |

| 2019 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 412 | 368 | 524 | 451 | 385 | 431 | 482 | 614 | 568 | 558 | 666 | 523 | 5,982 | Hardwire | 19.69% |
| 911 Calls/ Wireless | 1,680 | 1,528 | 1605 | 1,563 | 1,940 | 2,242 | 2,688 | 2,158 | 2,097 | 2,039 | 1,973 | 1,939 | 23,452 | Wireless | 80.31% |
| Non-Emergency Calls | 3,230 | 3,048 | 3,311 | 3,098 | 3,834 | 3,628 | 4,296 | 3,707 | 3,536 | 3,465 | 3,648 | 3,213 | 42,014 | | |
| Text to 911 | 7 | 1 | 2 | 3 | 3 | 3 | 9 | 6 | 5 | 2 | 5 | 3 | 49 | | |
| Total Incoming Calls | 5,329 | 4,945 | 5,442 | 5,115 | 6,162 | 6,304 | 7,475 | 6,485 | 6,206 | 6,064 | 6,292 | 5,678 | 71,497 | | |
| CAD Reports | 6,372 | 6,023 | 6,646 | 6,703 | 7,221 | 6,669 | 7,407 | 6,494 | 6,239 | 6,080 | 6,417 | 6,337 | 78,608 | | |

| 2018 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------------------------------------|--------|
| 911 Calls/ Hardwire | 478 | 356 | 430 | 387 | 445 | 570 | 570 | 456 | 433 | 452 | 486 | 397 | 5,460 | Hardwire | 17.86% |
| 911 Calls/ Wireless | 1,898 | 1,707 | 2020 | 1,767 | 2,562 | 2,396 | 2,247 | 2,148 | 2,493 | 1,977 | 1,967 | 1,707 | 24,889 | Wireless | 81.43% |
| Non-Emergency Calls | 3,345 | 3,460 | 3,198 | 3,120 | 3,632 | 3,601 | 3,804 | 3,715 | 3,559 | 3,432 | 3,312 | 3,304 | 41,482 | | |
| Voice Over IP (VOIP) | 46 | 41 | 25 | 31 | 34 | 39 | | | | | | | 216 | VoIP | 0.71% |
| Text to 911 | 15 | 3 | 5 | 3 | 2 | 5 | 5 | 4 | 3 | 4 | 3 | 3 | 55 | | |
| Total Incoming Calls | 5,782 | 5,567 | 5,678 | 5,308 | 6,675 | 6,611 | 6,626 | 6,323 | 6,488 | 5,865 | 5,768 | 5,411 | 72,102 | | |
| CAD Reports | 6,201 | 6,029 | 6,979 | 6,745 | 7,508 | 6,896 | 7,097 | 7,281 | 6,554 | 6,381 | 6,557 | 6,505 | 80,733 | | |

| 2017 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------------------------------------|--------|
| 911 Calls/ Hardwire | 478 | 455 | 506 | 491 | 494 | 505 | 524 | 486 | 468 | 507 | 463 | 489 | 5,866 | Hardwire | 18.86% |
| 911 Calls/ Wireless | 1,880 | 1,652 | 2,111 | 1,989 | 2,154 | 2,240 | 2,415 | 2,205 | 2,187 | 2,095 | 1,858 | 2,076 | 24,862 | Wireless | 79.94% |
| Non-Emergency Calls | 3,392 | 3,071 | 3,400 | 3,795 | 3,847 | 3,877 | 3,820 | 4,023 | 3,656 | 3,701 | 3,436 | 3,383 | 43,401 | | |
| Voice Over IP (VOIP) | 33 | 23 | 29 | 24 | 41 | 27 | 38 | 31 | 31 | 38 | 31 | 27 | 373 | VoIP | 1.20% |
| Text to 911 | 4 | 11 | 10 | 5 | 10 | 13 | 8 | 8 | 4 | 30 | 4 | 6 | 113 | | |
| Total Incoming Calls | 5,787 | 5,212 | 6,056 | 6,304 | 6,546 | 6,662 | 6,805 | 6,753 | 6,346 | 6,371 | 5,792 | 5,981 | 74,615 | | |
| CAD Reports | 5,867 | 5,602 | 6,337 | 6,451 | 6,920 | 6,598 | 7,067 | 6,848 | 6,758 | 6,664 | 6,359 | 6,163 | 77,634 | | |

| 2016 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------------------------------------|--------|
| 911 Calls/ Hardwire | 269 | 266 | 309 | 319 | 408 | 439 | 503 | 483 | 462 | 509 | 407 | 469 | 4,843 | Hardwire | 16.31% |
| 911 Calls/ Wireless | 1,679 | 1,696 | 1,764 | 1,714 | 2,098 | 2,358 | 2,542 | 2,323 | 2,159 | 2,210 | 2,016 | 1,951 | 24,510 | Wireless | 82.55% |
| Non-Emergency Calls | 3,735 | 3,683 | 3,820 | 3,559 | 4,095 | 4,246 | 4,467 | 4,198 | 3,475 | 3,755 | 3,452 | 3,319 | 45,804 | | |
| Voice Over IP (VOIP) | 18 | 21 | 6 | 21 | 40 | 40 | 24 | 42 | 33 | 34 | 30 | 28 | 337 | VoIP | 1.14% |
| Text to 911 | 8 | 7 | 10 | 9 | 6 | 10 | 7 | 8 | 9 | 5 | 15 | 12 | 106 | | |
| Total Incoming Calls | 5,709 | 5,673 | 5,909 | 5,622 | 6,647 | 7,093 | 7,543 | 7,054 | 6,138 | 6,513 | 5,920 | 5,779 | 75,600 | | |
| CAD Reports | 5,696 | 5,603 | 6,299 | 6,076 | 6,553 | 6,774 | 6,951 | 6,629 | 6,480 | 6,397 | 6,232 | 5,897 | 75,587 | | |

| 2015 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-------------------------------------|--|
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-------------------------------------|--|

| | | | | | | | | | | | | | | | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|----------|--------|
| 911 Calls/ Hardwire | 399 | 319 | 391 | 361 | 443 | 464 | 420 | 422 | 374 | 393 | 326 | 309 | 4,621 | Hardwire | 16.56% |
| 911 Calls/ Wireless | 1,673 | 1,502 | 1,572 | 1,618 | 2,043 | 2,099 | 2,173 | 2,406 | 2,128 | 1,981 | 1,989 | 1,818 | 23,002 | Wireless | 82.45% |
| Non-Emergency Calls | 3,934 | 3,630 | 4,168 | 4,373 | 4,518 | 4,535 | 4,736 | 4,428 | 3,966 | 3,935 | 3,716 | 3,637 | 49,576 | | |
| Voice Over IP (VOIP) | 18 | 22 | 23 | 22 | 24 | 30 | 28 | 26 | 25 | 24 | 23 | 11 | 276 | VoIP | 0.99% |
| Text to 911 | 7 | 5 | 1 | 6 | 3 | 11 | 7 | 7 | 6 | 3 | 6 | 7 | 69 | | |
| Total Incoming Calls | 6,031 | 5,478 | 6,155 | 6,380 | 7,031 | 7,139 | 7,364 | 7,289 | 6,499 | 6,336 | 6,060 | 5,782 | 77,544 | | |
| CAD Reports | 5,796 | 5,012 | 6,048 | 6,057 | 6,256 | 6,302 | 6,137 | 6,297 | 5,952 | 6,001 | 6,306 | 5,669 | 71,833 | | |

| 2014 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 476 | 375 | 499 | 472 | 476 | 465 | 546 | 516 | 515 | 436 | 449 | 410 | 5,635 | Hardwire | 20.47% |
| 911 Calls/ Wireless | 1,822 | 1,486 | 1,602 | 1,614 | 1,749 | 2,012 | 2,154 | 2,129 | 1,830 | 1,878 | 1,726 | 1,574 | 21,576 | Wireless | 78.38% |
| Non-Emergency Calls | 4,983 | 4,295 | 4,371 | 4,161 | 4,017 | 4,208 | 4,676 | 4,495 | 4,113 | 4,175 | 3,911 | 3,793 | 51,198 | | |
| Voice Over IP (VOIP) | 33 | 19 | 21 | 21 | 32 | 20 | 25 | 30 | 24 | 32 | 35 | 23 | 315 | VoIP | 1.14% |
| Text to 911 | N/A | N/A | N/A | N/A | N/A | N/A | 33 | 4 | 4 | 5 | 1 | 27 | 74 | | |
| Total Incoming Calls | 7,314 | 6,175 | 6,493 | 6,268 | 6,274 | 6,705 | 7,434 | 7,174 | 6,486 | 6,526 | 6,122 | 5,827 | 78,798 | | |
| CAD Reports | 5,458 | 5,208 | 6,167 | 6,155 | 6,527 | 6,348 | 6,688 | 6,296 | 6,232 | 5,983 | 5,782 | 5,618 | 72,462 | | |

| 2013 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 406 | 314 | 289 | 362 | 432 | 585 | 534 | 575 | 461 | 465 | 456 | 546 | 5,425 | Hardwire | 19.42% |
| 911 Calls/ Wireless | 1,649 | 1,515 | 1,519 | 1,529 | 1,787 | 2,074 | 2,040 | 2,071 | 1,805 | 1,755 | 2,014 | 2,402 | 22,160 | Wireless | 79.33% |
| Non-Emergency Calls | 4,506 | 4,119 | 4,491 | 4,342 | 4,787 | 4,929 | 4,668 | 4,776 | 4,285 | 4,191 | 4,319 | 4,918 | 54,331 | | |
| Voice Over IP (VOIP) | 22 | 21 | 18 | 23 | 22 | 40 | 32 | 31 | 40 | 37 | 33 | 29 | 348 | VoIP | 1.25% |
| Total Incoming Calls | 6,583 | 5,969 | 6,317 | 6,256 | 7,028 | 7,628 | 7,274 | 7,453 | 6,591 | 6,448 | 6,822 | 7,895 | 82,264 | | |
| CAD Reports | 5,886 | 5,113 | 5,725 | 5,616 | 6,002 | 6,051 | 6,455 | 6,708 | 6,301 | 6,419 | 6,594 | 6,099 | 72,969 | | |

| 2012 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 543 | 352 | 483 | 389 | 455 | 357 | 478 | 527 | 493 | 445 | 337 | 393 | 5,252 | Hardwire | 19.48% |
| 911 Calls/ Wireless | 1,690 | 1,548 | 1,636 | 1,566 | 1,836 | 1,897 | 2,170 | 1,986 | 1,843 | 1,879 | 1,720 | 1,726 | 21,497 | Wireless | 79.73% |
| Non-Emergency Calls | 4,861 | 4,703 | 5,209 | 4,786 | 5,165 | 5,148 | 5,412 | 4,960 | 4,763 | 4,742 | 4,450 | 4,683 | 58,882 | | |
| Voice Over IP (VOIP) | 13 | 11 | 16 | 22 | 18 | 16 | 22 | 16 | 18 | 20 | 22 | 19 | 213 | VoIP | 0.79% |
| Total Incoming Calls | 7,107 | 6,614 | 7,344 | 6,763 | 7,474 | 7,418 | 8,082 | 7,489 | 7,117 | 7,086 | 6,529 | 6,821 | 85,844 | | |
| CAD Reports | 5,724 | 5,389 | 6,248 | 5,891 | 6,181 | 5,996 | 6,384 | 5,938 | 5,627 | 5,765 | 5,771 | 5,240 | 70,154 | | |

| 2011 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 569 | 513 | 569 | 530 | 637 | 654 | 630 | 612 | 503 | 538 | 551 | 581 | 6,887 | Hardwire | 24.00% |
| 911 Calls/ Wireless | 1,617 | 1,533 | 1,569 | 1,544 | 1,739 | 1,911 | 2,101 | 2,003 | 1,844 | 1,914 | 1,812 | 1,907 | 21,494 | Wireless | 74.91% |
| Non-Emergency Calls | 3,411 | 4,751 | 5,410 | 4,841 | 5,738 | 5,674 | 5,758 | 5,840 | 5,333 | 5,521 | 4,994 | 5,205 | 62,476 | | |
| Voice Over IP (VOIP) | 20 | 10 | 38 | 24 | 22 | 18 | 16 | 33 | 64 | 36 | 14 | 16 | 311 | VoIP | 1.08% |
| Total Incoming Calls | 5,617 | 6,807 | 7,586 | 6,939 | 8,136 | 8,257 | 8,505 | 8,488 | 7,744 | 8,009 | 7,371 | 7,709 | 91,168 | | |
| CAD Reports | 5,303 | 4,823 | 5,854 | 5,378 | 5,982 | 6,054 | 6,189 | 6,035 | 5,586 | 5,798 | 5,776 | 5,444 | 68,222 | | |

| 2010 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|------------------------------|--------|
| 911 Calls/ Hardwire | 823 | 554 | 682 | 598 | 689 | 618 | 761 | 648 | 663 | 610 | 559 | 571 | 7,776 | Hardwire | 27.23% |
| 911 Calls/ Wireless | 1,354 | 1,364 | 1,375 | 1,435 | 1,868 | 1,761 | 1,969 | 2,059 | 1,868 | 1,834 | 1,648 | 1,931 | 20,466 | Wireless | 71.66% |
| Non-Emergency Calls | 5,571 | 5,035 | 5,506 | 5,525 | 6,048 | 5,782 | 6,635 | 6,431 | 5,925 | 5,747 | 5,213 | 5,438 | 68,856 | | |
| Voice Over IP (VOIP) | 30 | 26 | 28 | 16 | 38 | 22 | 14 | 32 | 28 | 28 | 30 | 26 | 318 | VoIP | 1.11% |
| Total Incoming Calls | 7,778 | 6,979 | 7,591 | 7,574 | 8,643 | 8,183 | 9,379 | 9,170 | 8,484 | 8,219 | 7,450 | 7,966 | 97,416 | | |
| CAD Reports | 5,652 | 5,037 | 6,151 | 5,852 | 6,242 | 6,010 | 6,344 | 6,380 | 6,046 | 6,010 | 5,390 | 5,230 | 70,344 | | |

| 2009 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|------------------------------|--------|
| 911 Calls/ Hardwire | 732 | 678 | 782 | 697 | 798 | 734 | 747 | 776 | 672 | 626 | 645 | 709 | 8,596 | Hardwire | 31.15% |
| 911 Calls/ Wireless | 1,444 | 1,263 | 1,396 | 1,469 | 1,651 | 1,608 | 1,569 | 1,786 | 1,542 | 1,640 | 1,588 | 1,672 | 18,628 | Wireless | 67.50% |
| Non-Emergency Calls | 6,809 | 6,078 | 6,593 | 6,411 | 6,841 | 6,381 | 6,609 | 7,271 | 6,253 | 6,187 | 5,576 | 5,628 | 76,637 | | |
| Voice Over IP (VOIP) | 31 | 32 | 42 | 20 | 12 | 20 | 30 | 44 | 50 | 30 | 30 | 32 | 373 | VoIP | 1.35% |
| Total Incoming Calls | 9,016 | 8,051 | 8,813 | 8,597 | 9,302 | 8,743 | 8,955 | 9,877 | 8,517 | 8,483 | 7,839 | 8,041 | 104,234 | | |
| CAD Reports | 5,769 | 5,530 | 6,399 | 5,922 | 6,417 | 6,131 | 6,380 | 6,522 | 5,921 | 6,132 | 5,650 | 5,534 | 72,307 | | |

| 2008 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|------------------------------|--------|
| 911 Calls/ Hardwire | 863 | 778 | 806 | 1,785 | 1,010 | 966 | 932 | 916 | 820 | 719 | 840 | 766 | 11,201 | Hardwire | 36.99% |
| 911 Calls/ Wireless | 1,548 | 1,592 | 1,292 | 1,268 | 1,463 | 1,643 | 1,728 | 1,573 | 1,465 | 1,503 | 1,798 | 1,824 | 18,697 | Wireless | 61.74% |
| Non-Emergency Calls | 7,272 | 6,475 | 6,545 | 6,661 | 6,736 | 7,270 | 7,026 | 7,020 | 6,858 | 7,025 | 6,177 | 7,010 | 82,075 | | |
| Voice Over IP (VOIP) | 54 | 19 | 26 | 22 | 44 | 28 | 32 | 32 | 26 | 28 | 42 | 34 | 387 | VoIP | 1.28% |
| Total Incoming Calls | 9,737 | 8,864 | 8,669 | 9,736 | 9,253 | 9,907 | 9,718 | 9,541 | 9,169 | 9,275 | 8,857 | 9,634 | 112,360 | | |
| CAD Reports | 6,476 | 5,827 | 6,195 | 6,302 | 6,535 | 6,535 | 6,548 | 6,539 | 5,889 | 6,230 | 5,990 | 5,885 | 74,951 | | |

| 2007 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|------------------------------|--------|
| 911 Calls/ Hardwire | 879 | 850 | 989 | 848 | 938 | 837 | 1,010 | 865 | 845 | 859 | 791 | 775 | 10,486 | Hardwire | 35.80% |
| 911 Calls/ Wireless | 1,574 | 1,559 | 1,318 | 1,428 | 1,483 | 1,565 | 1,584 | 1,688 | 1,418 | 1,646 | 1,597 | 1,551 | 18,411 | Wireless | 62.86% |
| Non-Emergency Calls | 6,997 | 5,867 | 6,818 | 6,725 | 7,017 | 6,962 | 7,201 | 4,616 | 7,351 | 7,219 | 6,822 | 6,552 | 80,147 | | |
| Voice Over IP (VOIP) | 16 | 14 | 40 | 36 | 30 | 27 | 45 | 31 | 52 | 34 | 30 | 39 | 394 | VoIP | 1.35% |
| Total Incoming Calls | 9,466 | 8,290 | 9,165 | 9,037 | 9,468 | 9,391 | 9,840 | 7,200 | 9,666 | 9,758 | 9,240 | 8,917 | 109,438 | | |
| CAD Reports | 5,662 | 5,514 | 6,514 | 5,939 | 6,414 | 6,030 | 6,426 | 6,647 | 6,038 | 6,232 | 5,747 | 5,752 | 72,915 | | |

| 2006 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless v VoIP | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|--------------|---------------|--------------|--------------|----------------|------------------------------|--------|
| 911 Calls/ Hardwire | 1,077 | 928 | 1,076 | 1,011 | 1,106 | 1,224 | 1,571 | 1,406 | 1,316 | 1,466 | 1,274 | 980 | 14,435 | Hardwire | 48.85% |
| 911 Calls/ Wireless | 1,206 | 1,314 | 1,187 | 1,133 | 1,226 | 1,412 | 1,253 | 1,177 | 1,125 | 1,179 | 1,189 | 1,415 | 14,816 | Wireless | 50.14% |
| Non-Emergency Calls | 6,711 | 6,324 | 7,226 | 7,007 | 7,078 | 7,153 | 7,769 | 7,659 | 6,934 | 7,536 | 6,734 | 6,377 | 84,508 | | |
| Voice Over IP (VOIP) | 3 | 5 | 13 | 22 | 26 | 26 | 44 | 62 | 41 | 18 | 32 | 6 | 298 | VoIP | 1.01% |
| Total Incoming Calls | 8,997 | 8,571 | 9,502 | 9,173 | 9,436 | 9,815 | 10,637 | 10,304 | 9,416 | 10,199 | 9,229 | 8,778 | 114,057 | | |
| CAD Reports | 5,845 | 5,404 | 5,999 | 5,904 | 6,231 | 6,200 | 6,344 | 6,426 | 5,799 | 5,801 | 5,830 | 5,568 | 71,351 | | |

| 2005 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|---------------|--------------|---------------|---------------|---------------|--------------|--------------|--------------|--------------|----------------|-----------------------|--------|
| 911 Calls/ Hardwire | 1,057 | 904 | 1,074 | 1,120 | 1,163 | 1,289 | 1,157 | 1,149 | 1,023 | 985 | 1,145 | 1,102 | 13,168 | Hardwire | 43.18% |
| 911 Calls/ Wireless | 1,251 | 1,218 | 1,377 | 1,382 | 1,357 | 1,475 | 1,659 | 1,604 | 1,424 | 1,330 | 1,619 | 1,635 | 17,331 | Wireless | 56.82% |
| Non-Emergency Calls | 6,549 | 6,179 | 7,376 | 7,712 | 7,446 | 7,928 | 8,108 | 7,552 | 7,305 | 6,970 | 7,142 | 6,908 | 87,175 | | |
| Total Incoming Calls | 8,857 | 8,301 | 9,827 | 10,214 | 9,966 | 10,692 | 10,924 | 10,305 | 9,752 | 9,285 | 9,906 | 9,645 | 117,674 | | |
| CAD Reports | 5,253 | 4,984 | 6,187 | 6,141 | 6,192 | 6,357 | 6,510 | 6,286 | 5,858 | 5,921 | 5,697 | 5,564 | 70,950 | | |

| 2004 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|-----------------------|--------|
| 911 Calls/ Hardwire | 1,070 | 845 | 1,070 | 1,053 | 1,105 | 1,211 | 1,291 | 1,261 | 1,269 | 1,249 | 1,282 | 1,215 | 13,921 | Hardwire | 44.92% |
| 911 Calls/ Wireless | 1,487 | 1,350 | 1,553 | 1,210 | 1,341 | 1,470 | 1,318 | 1,378 | 1,424 | 1,511 | 1,462 | 1,568 | 17,072 | Wireless | 55.08% |
| Non-Emergency Calls | 6,492 | 5,641 | 5,962 | 6,355 | 6,174 | 6,892 | 7,241 | 6,781 | 6,405 | 6,718 | 6,191 | 6,479 | 77,331 | | |
| Total Incoming Calls | 9,049 | 7,836 | 8,585 | 8,618 | 8,620 | 9,573 | 9,850 | 9,420 | 9,098 | 9,478 | 8,935 | 9,262 | 108,324 | | |
| CAD Reports | 5,060 | 4,764 | 5,350 | 5,093 | 5,525 | 5,500 | 5,690 | 5,991 | 5,636 | 5,761 | 5,427 | 5,348 | 65,145 | | |

| 2003 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|-----------------------|--|
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|-----------------------|--|

| | | | | | | | | | | | | | | | |
|-----------------------------|--------------|--------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|--------------|----------------|----------|--------|
| 911 Calls/ Hardwire | 1,117 | 945 | 1,239 | 1,615 | 1,174 | 1,340 | 1,365 | 1,325 | 1,227 | 1,145 | 1,170 | 1,159 | 14,821 | Hardwire | 45.82% |
| 911 Calls/ Wireless | 1,204 | 1,260 | 1,466 | 1,708 | 1,317 | 1,497 | 1,587 | 1,700 | 1,361 | 1,537 | 1,476 | 1,410 | 17,523 | Wireless | 54.18% |
| Non-Emergency Calls | 6,545 | 6,079 | 6,778 | 7,687 | 6,450 | 7,229 | 6,768 | 7,213 | 6,595 | 6,453 | 5,980 | 6,059 | 79,836 | | |
| Total Incoming Calls | 8,866 | 8,284 | 9,483 | 11,010 | 8,941 | 10,066 | 9,720 | 10,238 | 9,183 | 9,135 | 8,626 | 8,628 | 112,180 | | |
| CAD Reports | 5,001 | 4,552 | 5,506 | 6,102 | 5,579 | 5,594 | 5,623 | 5,608 | 5,729 | 5,749 | 5,398 | 5,244 | 65,685 | | |

| 2002 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|--------------|---------------|--------------|--------------|----------------|-----------------------|--------|
| 911 Calls/ Hardwire | 1,452 | 1,173 | 1,510 | 1,516 | 1,825 | 2,661 | 1,843 | 1,946 | 1,640 | 1,252 | 1,136 | 1,114 | 19,068 | Hardwire | 58.91% |
| 911 Calls/ Wireless | 956 | 1,037 | 1,062 | 1,075 | 845 | 338 | 1,072 | 1,054 | 1,104 | 1,819 | 1,604 | 1,335 | 13,301 | Wireless | 41.09% |
| Non-Emergency Calls | 7,057 | 6,093 | 7,331 | 7,001 | 7,990 | 7,161 | 7,643 | 7,509 | 7,119 | 7,424 | 6,865 | 6,594 | 85,787 | | |
| Total Incoming Calls | 9,465 | 8,303 | 9,903 | 9,592 | 9,860 | 10,160 | 10,558 | 10,509 | 9,863 | 10,495 | 9,605 | 9,043 | 117,356 | | |
| CAD Reports | 4,932 | 4,545 | 5,380 | 5,485 | 5,838 | 5,814 | 5,910 | 5,707 | 5,388 | 5,590 | 5,450 | 5,092 | 65,131 | | |

| 2001 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|--------------|--------------|--------------|--------------|----------------|-----------------------|--------|
| 911 Calls/ Hardwire | 1,190 | 1,107 | 1,137 | 1,256 | 1,567 | 1,514 | 1,549 | 1,652 | 3,257 | 3,257 | 3,257 | 3,257 | 24,000 | Hardwire | 52.23% |
| 911 Calls/ Wireless | 1,386 | 1,112 | 1,179 | 1,034 | 971 | 1,058 | 1,099 | 1,082 | 3,257 | 3,257 | 3,257 | 3,257 | 21,949 | Wireless | 47.77% |
| Non-Emergency Calls | 7,231 | 6,609 | 7,247 | 7,245 | 7,291 | 8,335 | 7,744 | 8,030 | 3,257 | 3,257 | 3,257 | 3,257 | 72,760 | | |
| Total Incoming Calls | 9,807 | 8,828 | 9,563 | 9,535 | 9,829 | 10,907 | 10,392 | 10,764 | 9,771 | 9,771 | 9,771 | 9,771 | 118,720 | | |
| CAD Reports | 3,912 | 3,667 | 3,795 | 3,837 | 3,989 | 4,305 | 4,660 | 5,574 | 5,171 | 5,171 | 5,171 | 5,171 | 54,426 | | |

| 2000 | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | % Hardwire v Wireless | |
|-----------------------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|---------------|----------------|-----------------------|--------|
| 911 Calls/ Hardwire | 1,216 | 1,034 | 1,348 | 1,327 | 1,406 | 1,390 | 1,726 | 1,441 | 1,283 | 1,309 | 1,184 | 1,267 | 15,931 | Hardwire | 53.04% |
| 911 Calls/ Wireless | 865 | 952 | 1,105 | 1,035 | 1,173 | 1,231 | 1,235 | 1,449 | 1,149 | 1,151 | 1,152 | 1,614 | 14,102 | Wireless | 46.96% |
| Non-Emergency Calls | 6,822 | 6,333 | 7,243 | 6,624 | 7,568 | 7,411 | 7,523 | 7,716 | 6,939 | 7,350 | 6,986 | 8,010 | 86,525 | | |
| Total Incoming Calls | 8,903 | 8,319 | 9,696 | 8,986 | 10,147 | 10,032 | 10,484 | 10,606 | 9,371 | 9,810 | 9,322 | 10,891 | 116,567 | | |
| CAD Reports | 3,543 | 3,670 | 4,002 | 3,695 | 4,318 | 4,216 | 4,303 | 4,314 | 4,030 | 4,149 | 3,796 | 4,243 | 48,279 | | |