

LAPEER COUNTY CENTRAL DISPATCH

YEAR TO DATE ACTIVITY REPORT

2022	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	337	319	371	310	519	382	371	391					3,000	Hardwire	14.59%
911 Calls/ Wireless	1,973	1,728	1817	1,894	2,132	2,172	2,438	2,404					16,558	Wireless	85.41%
Non-Emergency Calls	2,760	2,422	2,831	2,757	3,288	3,117	3,278	3,357					23,810		
Text to 911	13	2	7	2	4	8	18	8					62		
Total Incoming Calls	5,083	4,471	5,026	4,963	5,943	5,679	6,105	6,160	0	0	0	0	43,430		
CAD Reports	9,631	9,152	10,066	10,133	10,718	10,040	11,066	10,681					81,487		

2021	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	425	306	420	370	387	434	411	454	757	408	407	386	5,165	Hardwire	18.89%
911 Calls/ Wireless	1,825	1,622	2118	2,114	2,478	2,605	2,849	2,639	2,517	2,370	2,266	2,358	27,761	Wireless	81.11%
Non-Emergency Calls	2,738	2,378	3,047	2,915	3,413	3,673	3,997	3,637	3,363	3,130	3,013	3,123	38,427		
Text to 911	7	1	3	0	3	22	23	8	8	5	10	5	95		
Total Incoming Calls	4,995	4,307	5,588	5,399	6,281	6,734	7,280	6,738	6,645	5,913	5,696	5,872	71,448		
CAD Reports	5,385	4,737	6,157	6,109	10,290	10,140	11,634	11,067	10,295	9,970	9,906	9,896	105,586		

2020	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	499	468	457	412	432	509	520	482	516	443	455	421	5,614	Hardwire	20.90%
911 Calls/ Wireless	1,889	1,730	1690	1,446	2,061	2,497	2,646	2,497	2,172	2,154	2,096	1,835	24,713	Wireless	79.10%
Non-Emergency Calls	2,966	3,664	2,871	2,624	2,939	3,450	3,652	3,505	3,052	3,085	2,934	2,694	37,436		
Text to 911	6	3	6	3	3	5	3	4	9	6	3	3	54		
Total Incoming Calls	5,360	5,865	5,024	4,485	5,435	6,461	6,821	6,488	5,749	5,688	5,488	4,953	67,817		
CAD Reports	6,497	6,347	5,686	3,981	4,839	6,198	6,560	6,759	6,005	5,968	5,644	5,040	69,524		

2019	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	412	368	524	451	385	431	482	614	568	558	666	523	5,982	Hardwire	19.69%
911 Calls/ Wireless	1,680	1,528	1605	1,563	1,940	2,242	2,688	2,158	2,097	2,039	1,973	1,939	23,452	Wireless	80.31%
Non-Emergency Calls	3,230	3,048	3,311	3,098	3,834	3,628	4,296	3,707	3,536	3,465	3,648	3,213	42,014		
Text to 911	7	1	2	3	3	3	9	6	5	2	5	3	49		
Total Incoming Calls	5,329	4,945	5,442	5,115	6,162	6,304	7,475	6,485	6,206	6,064	6,292	5,678	71,497		
CAD Reports	6,372	6,023	6,646	6,703	7,221	6,669	7,407	6,494	6,239	6,080	6,417	6,337	78,608		

2018	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	356	430	387	445	570	570	456	433	452	486	397	5,460	Hardwire	17.86%
911 Calls/ Wireless	1,898	1,707	2020	1,767	2,562	2,396	2,247	2,148	2,493	1,977	1,967	1,707	24,889	Wireless	81.43%
Non-Emergency Calls	3,345	3,460	3,198	3,120	3,632	3,601	3,804	3,715	3,559	3,432	3,312	3,304	41,482		
Voice Over IP (VOIP)	46	41	25	31	34	39							216	VoIP	0.71%
Text to 911	15	3	5	3	2	5	5	4	3	4	3	3	55		
Total Incoming Calls	5,782	5,567	5,678	5,308	6,675	6,611	6,626	6,323	6,488	5,865	5,768	5,411	72,102		
CAD Reports	6,201	6,029	6,979	6,745	7,508	6,896	7,097	7,281	6,554	6,381	6,557	6,505	80,733		

2017	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	478	455	506	491	494	505	524	486	468	507	463	489	5,866	Hardwire	18.86%

911 Calls/ Wireless	1,880	1,652	2,111	1,989	2,154	2,240	2,415	2,205	2,187	2,095	1,858	2,076	<b>24,862</b>	Wireless	79.94%
Non-Emergency Calls	3,392	3,071	3,400	3,795	3,847	3,877	3,820	4,023	3,656	3,701	3,436	3,383	<b>43,401</b>		
Voice Over IP (VOIP)	33	23	29	24	41	27	38	31	31	38	31	27	<b>373</b>	VoIP	1.20%
Text to 911	4	11	10	5	10	13	8	8	4	30	4	6	<b>113</b>		
<b>Total Incoming Calls</b>	<b>5,787</b>	<b>5,212</b>	<b>6,056</b>	<b>6,304</b>	<b>6,546</b>	<b>6,662</b>	<b>6,805</b>	<b>6,753</b>	<b>6,346</b>	<b>6,371</b>	<b>5,792</b>	<b>5,981</b>	<b>74,615</b>		
CAD Reports	5,867	5,602	6,337	6,451	6,920	6,598	7,067	6,848	6,758	6,664	6,359	6,163	<b>77,634</b>		

2016	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	269	266	309	319	408	439	503	483	462	509	407	469	<b>4,843</b>	Hardwire	16.31%
911 Calls/ Wireless	1,679	1,696	1,764	1,714	2,098	2,358	2,542	2,323	2,159	2,210	2,016	1,951	<b>24,510</b>	Wireless	82.55%
Non-Emergency Calls	3,735	3,683	3,820	3,559	4,095	4,246	4,467	4,198	3,475	3,755	3,452	3,319	<b>45,804</b>		
Voice Over IP (VOIP)	18	21	6	21	40	40	24	42	33	34	30	28	<b>337</b>	VoIP	1.14%
Text to 911	8	7	10	9	6	10	7	8	9	5	15	12	<b>106</b>		
<b>Total Incoming Calls</b>	<b>5,709</b>	<b>5,673</b>	<b>5,909</b>	<b>5,622</b>	<b>6,647</b>	<b>7,093</b>	<b>7,543</b>	<b>7,054</b>	<b>6,138</b>	<b>6,513</b>	<b>5,920</b>	<b>5,779</b>	<b>75,600</b>		
CAD Reports	5,696	5,603	6,299	6,076	6,553	6,774	6,951	6,629	6,480	6,397	6,232	5,897	<b>75,587</b>		

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	399	319	391	361	443	464	420	422	374	393	326	309	<b>4,621</b>	Hardwire	16.56%
911 Calls/ Wireless	1,673	1,502	1,572	1,618	2,043	2,099	2,173	2,406	2,128	1,981	1,989	1,818	<b>23,002</b>	Wireless	82.45%
Non-Emergency Calls	3,934	3,630	4,168	4,373	4,518	4,535	4,736	4,428	3,966	3,935	3,716	3,637	<b>49,576</b>		
Voice Over IP (VOIP)	18	22	23	22	24	30	28	26	25	24	23	11	<b>276</b>	VoIP	0.99%
Text to 911	7	5	1	6	3	11	7	7	6	3	6	7	<b>69</b>		
<b>Total Incoming Calls</b>	<b>6,031</b>	<b>5,478</b>	<b>6,155</b>	<b>6,380</b>	<b>7,031</b>	<b>7,139</b>	<b>7,364</b>	<b>7,289</b>	<b>6,499</b>	<b>6,336</b>	<b>6,060</b>	<b>5,782</b>	<b>77,544</b>		
CAD Reports	5,796	5,012	6,048	6,057	6,256	6,302	6,137	6,297	5,952	6,001	6,306	5,669	<b>71,833</b>		

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	476	375	499	472	476	465	546	516	515	436	449	410	<b>5,635</b>	Hardwire	20.47%
911 Calls/ Wireless	1,822	1,486	1,602	1,614	1,749	2,012	2,154	2,129	1,830	1,878	1,726	1,574	<b>21,576</b>	Wireless	78.38%
Non-Emergency Calls	4,983	4,295	4,371	4,161	4,017	4,208	4,676	4,495	4,113	4,175	3,911	3,793	<b>51,198</b>		
Voice Over IP (VOIP)	33	19	21	21	32	20	25	30	24	32	35	23	<b>315</b>	VoIP	1.14%
Text to 911	N/A	N/A	N/A	N/A	N/A	N/A	33	4	4	5	1	27	<b>74</b>		
<b>Total Incoming Calls</b>	<b>7,314</b>	<b>6,175</b>	<b>6,493</b>	<b>6,268</b>	<b>6,274</b>	<b>6,705</b>	<b>7,434</b>	<b>7,174</b>	<b>6,486</b>	<b>6,526</b>	<b>6,122</b>	<b>5,827</b>	<b>78,798</b>		
CAD Reports	5,458	5,208	6,167	6,155	6,527	6,348	6,688	6,296	6,232	5,983	5,782	5,618	<b>72,462</b>		

2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	406	314	289	362	432	585	534	575	461	465	456	546	<b>5,425</b>	Hardwire	19.42%
911 Calls/ Wireless	1,649	1,515	1,519	1,529	1,787	2,074	2,040	2,071	1,805	1,755	2,014	2,402	<b>22,160</b>	Wireless	79.33%
Non-Emergency Calls	4,506	4,119	4,491	4,342	4,787	4,929	4,668	4,776	4,285	4,191	4,319	4,918	<b>54,331</b>		
Voice Over IP (VOIP)	22	21	18	23	22	40	32	31	40	37	33	29	<b>348</b>	VoIP	1.25%
<b>Total Incoming Calls</b>	<b>6,583</b>	<b>5,969</b>	<b>6,317</b>	<b>6,256</b>	<b>7,028</b>	<b>7,628</b>	<b>7,274</b>	<b>7,453</b>	<b>6,591</b>	<b>6,448</b>	<b>6,822</b>	<b>7,895</b>	<b>82,264</b>		
CAD Reports	5,886	5,113	5,725	5,616	6,002	6,051	6,455	6,708	6,301	6,419	6,594	6,099	<b>72,969</b>		

2012	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	543	352	483	389	455	357	478	527	493	445	337	393	<b>5,252</b>	Hardwire	19.48%
911 Calls/ Wireless	1,690	1,548	1,636	1,566	1,836	1,897	2,170	1,986	1,843	1,879	1,720	1,726	<b>21,497</b>	Wireless	79.73%
Non-Emergency Calls	4,861	4,703	5,209	4,786	5,165	5,148	5,412	4,960	4,763	4,742	4,450	4,683	<b>58,882</b>		
Voice Over IP (VOIP)	13	11	16	22	18	16	22	16	18	20	22	19	<b>213</b>	VoIP	0.79%

<b>Total Incoming Calls</b>	<b>7,107</b>	<b>6,614</b>	<b>7,344</b>	<b>6,763</b>	<b>7,474</b>	<b>7,418</b>	<b>8,082</b>	<b>7,489</b>	<b>7,117</b>	<b>7,086</b>	<b>6,529</b>	<b>6,821</b>	<b>85,844</b>
<b>CAD Reports</b>	5,724	5,389	6,248	5,891	6,181	5,996	6,384	5,938	5,627	5,765	5,771	5,240	<b>70,154</b>

<b>2011</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	569	513	569	530	637	654	630	612	503	538	551	581	<b>6,887</b>	Hardwire	24.00%
911 Calls/ Wireless	1,617	1,533	1,569	1,544	1,739	1,911	2,101	2,003	1,844	1,914	1,812	1,907	<b>21,494</b>	Wireless	74.91%
Non-Emergency Calls	3,411	4,751	5,410	4,841	5,738	5,674	5,758	5,840	5,333	5,521	4,994	5,205	<b>62,476</b>		
Voice Over IP (VOIP)	20	10	38	24	22	18	16	33	64	36	14	16	<b>311</b>	VoIP	1.08%
<b>Total Incoming Calls</b>	<b>5,617</b>	<b>6,807</b>	<b>7,586</b>	<b>6,939</b>	<b>8,136</b>	<b>8,257</b>	<b>8,505</b>	<b>8,488</b>	<b>7,744</b>	<b>8,009</b>	<b>7,371</b>	<b>7,709</b>	<b>91,168</b>		
<b>CAD Reports</b>	5,303	4,823	5,854	5,378	5,982	6,054	6,189	6,035	5,586	5,798	5,776	5,444	<b>68,222</b>		

<b>2010</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	823	554	682	598	689	618	761	648	663	610	559	571	<b>7,776</b>	Hardwire	27.23%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969	2,059	1,868	1,834	1,648	1,931	<b>20,466</b>	Wireless	71.66%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635	6,431	5,925	5,747	5,213	5,438	<b>68,856</b>		
Voice Over IP (VOIP)	30	26	28	16	38	22	14	32	28	28	30	26	<b>318</b>	VoIP	1.11%
<b>Total Incoming Calls</b>	<b>7,778</b>	<b>6,979</b>	<b>7,591</b>	<b>7,574</b>	<b>8,643</b>	<b>8,183</b>	<b>9,379</b>	<b>9,170</b>	<b>8,484</b>	<b>8,219</b>	<b>7,450</b>	<b>7,966</b>	<b>97,416</b>		
<b>CAD Reports</b>	5,652	5,037	6,151	5,852	6,242	6,010	6,344	6,380	6,046	6,010	5,390	5,230	<b>70,344</b>		

<b>2009</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	<b>8,596</b>	Hardwire	31.15%
911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	<b>18,628</b>	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	<b>76,637</b>		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	<b>373</b>	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,016</b>	<b>8,051</b>	<b>8,813</b>	<b>8,597</b>	<b>9,302</b>	<b>8,743</b>	<b>8,955</b>	<b>9,877</b>	<b>8,517</b>	<b>8,483</b>	<b>7,839</b>	<b>8,041</b>	<b>104,234</b>		
<b>CAD Reports</b>	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	<b>72,307</b>		

<b>2008</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	<b>11,201</b>	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	<b>18,697</b>	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	<b>82,075</b>		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	<b>387</b>	VoIP	1.28%
<b>Total Incoming Calls</b>	<b>9,737</b>	<b>8,864</b>	<b>8,669</b>	<b>9,736</b>	<b>9,253</b>	<b>9,907</b>	<b>9,718</b>	<b>9,541</b>	<b>9,169</b>	<b>9,275</b>	<b>8,857</b>	<b>9,634</b>	<b>112,360</b>		
<b>CAD Reports</b>	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	<b>74,951</b>		

<b>2007</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	<b>10,486</b>	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	<b>18,411</b>	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	<b>80,147</b>		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	<b>394</b>	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,466</b>	<b>8,290</b>	<b>9,165</b>	<b>9,037</b>	<b>9,468</b>	<b>9,391</b>	<b>9,840</b>	<b>7,200</b>	<b>9,666</b>	<b>9,758</b>	<b>9,240</b>	<b>8,917</b>	<b>109,438</b>		
<b>CAD Reports</b>	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	<b>72,915</b>		

<b>2006</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>% Hardwire v Wireless v VoIP</b>	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	<b>14,435</b>	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	<b>14,816</b>	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	<b>84,508</b>		

Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	298	VoIP	1.01%
<b>Total Incoming Calls</b>	<b>8,997</b>	<b>8,571</b>	<b>9,502</b>	<b>9,173</b>	<b>9,436</b>	<b>9,815</b>	<b>10,637</b>	<b>10,304</b>	<b>9,416</b>	<b>10,199</b>	<b>9,229</b>	<b>8,778</b>	<b>114,057</b>		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	71,351		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	13,168	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	17,331	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	87,175		
<b>Total Incoming Calls</b>	<b>8,857</b>	<b>8,301</b>	<b>9,827</b>	<b>10,214</b>	<b>9,966</b>	<b>10,692</b>	<b>10,924</b>	<b>10,305</b>	<b>9,752</b>	<b>9,285</b>	<b>9,906</b>	<b>9,645</b>	<b>117,674</b>		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	70,950		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	13,921	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	17,072	Wireless	55.08%
Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	77,331		
<b>Total Incoming Calls</b>	<b>9,049</b>	<b>7,836</b>	<b>8,585</b>	<b>8,618</b>	<b>8,620</b>	<b>9,573</b>	<b>9,850</b>	<b>9,420</b>	<b>9,098</b>	<b>9,478</b>	<b>8,935</b>	<b>9,262</b>	<b>108,324</b>		
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	65,145		

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	14,821	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	17,523	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	79,836		
<b>Total Incoming Calls</b>	<b>8,866</b>	<b>8,284</b>	<b>9,483</b>	<b>11,010</b>	<b>8,941</b>	<b>10,066</b>	<b>9,720</b>	<b>10,238</b>	<b>9,183</b>	<b>9,135</b>	<b>8,626</b>	<b>8,628</b>	<b>112,180</b>		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	65,685		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	19,068	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	13,301	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	85,787		
<b>Total Incoming Calls</b>	<b>9,465</b>	<b>8,303</b>	<b>9,903</b>	<b>9,592</b>	<b>9,860</b>	<b>10,160</b>	<b>10,558</b>	<b>10,509</b>	<b>9,863</b>	<b>10,495</b>	<b>9,605</b>	<b>9,043</b>	<b>117,356</b>		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	65,131		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
<b>Total Incoming Calls</b>	<b>9,807</b>	<b>8,828</b>	<b>9,563</b>	<b>9,535</b>	<b>9,829</b>	<b>10,907</b>	<b>10,392</b>	<b>10,764</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>118,720</b>		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	54,426		

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	15,931	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	14,102	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	86,525		
<b>Total Incoming Calls</b>	<b>8,903</b>	<b>8,319</b>	<b>9,696</b>	<b>8,986</b>	<b>10,147</b>	<b>10,032</b>	<b>10,484</b>	<b>10,606</b>	<b>9,371</b>	<b>9,810</b>	<b>9,322</b>	<b>10,891</b>	<b>116,567</b>		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	48,279		